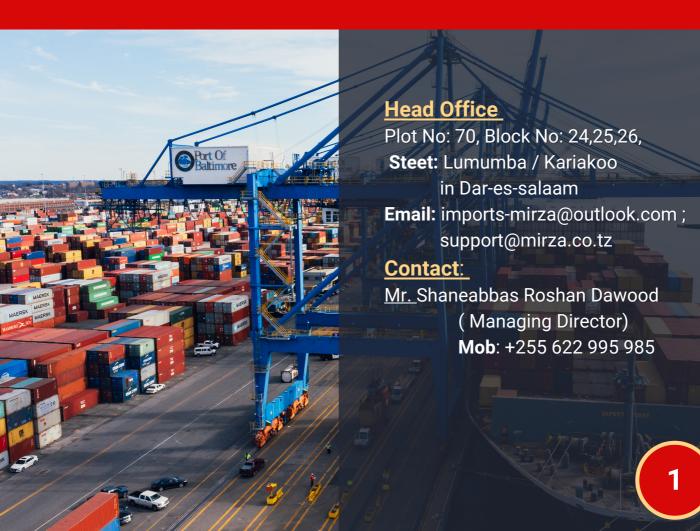


**Company Profile** 

# WELCOME TO MIRZA FAST LOGISTICS LIMITED





# **ABOUT US**

MIRZA FAST LOGISTICS LIMITED is a Limited company established in 2021 under the companies' Ordinance Chapter 213. The Companies Headquarters is located on the Plot No: 70, Block No: 24,25,26, Steet: Lumumba / Kariakoo in Dar-es-salaam

The company's core business is Logistics (Clearing and Forwarding) in TANZANIA. The Cleared shipments can be transported to neighboring countries like Zambia, Rwanda, Burundi, Democratic Republic of Congo (DRC) and Uganda. The company has sub-contract -forwarders and representatives at Zanzibar, Holili, Namanga and Mtukula Borders and has business partners' around Europe, America, Asia and Africa to facilitate smooth operations.



#### **More About Us**

We are a Clearing and Forwarding specialists, We facilitate smooth operations in order to ensure that our clients receive their consignments at the required time. MIRZA FAST LOGISTICS LIMITED, The board of Directors and staff have invested in ensuring good relationship with all the key players in the clearing and forwarding industry I.e. TANZANIA PORT AUTHORITY , TANZANIA REVENUE AUTHORTY, TANZANIA BUREAU OF STANDARDS, GCLA, TMDA, TAEC, SWISSPORT, TICTS, ICDS, CFS , SECURED TRANSPORTERS, BONDED WAREHOUSES E.T.C.















Due to the broad and diversity of its customer base, our company is well experienced in clearing, handling and forwarding different kinds of goods including Medical Drugs & Devices, Home appliances, Hardware's, Used Clothes, Raw materials, Machinery, Vehicles etc, etc.



# **OUR MISSION**

## **Integrity**

We ensure customer confidence as we provide services in accordance with the Laws unlike Agents who are involved in unethical, unprofessional behavior. For this reason, the quality of many C&F firms and individual agents in the region is suspect. There is a continuing problem in Tanzania of inexperienced agents filling documents that misrepresent the characteristics and value of the cargo in order to "facilitate" processing, such low skill levels and unprofessional behavior raise costs for the importer and also help to perpetuate a culture of corruption which is detrimental to economic growth and development.

## **Punctuality**

In order to reduce the cost of conducting Trade in Tanzania which constantly rises due to the longer waiting times for freight in the shipyard as well as the inefficient customs processes that result in costly errors and delays, Addition to that the poor infrastructure and also physical constraints in the ports can cause delays and confusion. Therefore at MIRZA FAST LOGISTICS LIMITED are there to ensure our clients receive their cargo within the required time cautiously always considering all the fragmentations observed in the Tanzanian logistics system.

## Reliability

In keeping with our status as one of the early pioneers in forwarding and customs clearance MIRZA FAST LOGISTICS LIMITED 's management has implemented a system whereby we will provide you with status reports at your convenience of all your cargo as it progresses on a daily basis by using company e-mail addresses. Furthermore, all the computers have internet, and are connected to a server and thus providing networking solutions, enabling all our staff to access Global Status Reports which indicates movements of cargo all over the world. In addition, we can download all the relevant documents and access containers or vessel information through all the shipping lines websites.



# **OUR VISION**

### Strive for excellence

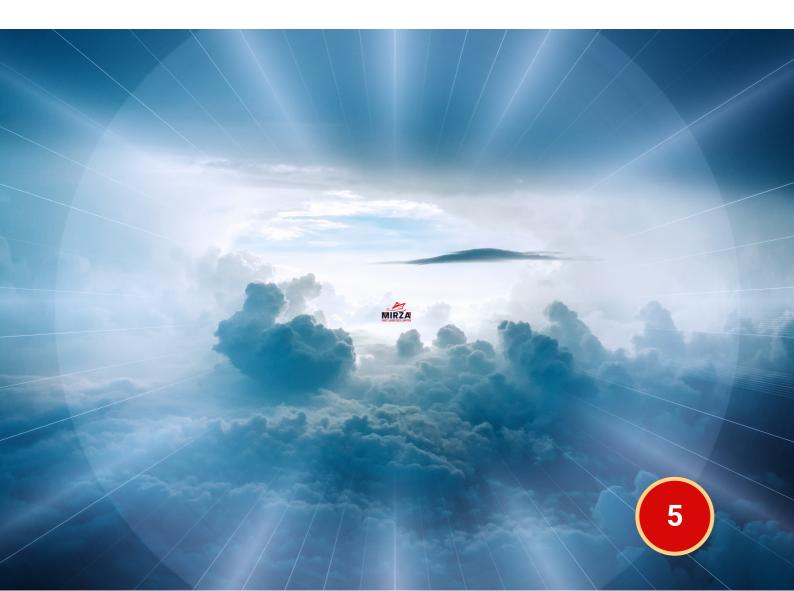
Our aim isto devote ourselves into helping clients flourish in their businesses by making their lives and businesses better with services tailored to meet their needs yesterday, today and in their future, by understanding their businesses and establishing long-term relationships. We believe in progress, growth and execution. Ultimately help to facilitate greater flows of trade throughout the country.



# **Lead through Innovation**



We Aim to offer truly unrivaled high quality Freight forwarding solutions. Be innovative and try to reduce the inefficiencies and average clearance time of a consignment/ Cargo by being pro-active in our transactions through our highly experienced staff and comprehensive knowledge of the field.



#### **OUR VALUES**

**MIRZA FAST LOGISTICS LIMITED** has identified values that are important and forms MFLL's identity when serving their customers. Those values are:-

- Service oriented
- Innovative
- Being proactive
- Integrity (Trustworthy)

#### **OUR STRATEGY**

Our goal is to build longterm partnerships with our clients through blend of enhanced quality service, innovative ideas and valueadd propositions to our clients.

#### **TEAM WORK**

Every staff member in MIRZA FAST LOGISTICS LIMITED has contributed towards quality and growth of the company.



#### **CLIENT CONFIDENTIALITY**

We at MIRZA FAST LOGISTICS LIMITED believe in working for Appreciation and Not Explanations. Therefore our hassle –free services satisfies both our clients and principles.

#### TIMELY SERVICE WITH A PERSONAL TOUCH WORK

We offer our esteemed clients with Instant response of current status of documentation of their precious cargo Via E-mail, Tele and SMS bringing you unmatched convenience that adds immense value to our services and ensures an experience that is consistent and solutions driven. Every staff member in MIRZA FAST LOGISTICS LIMITED has contributed towards quality and growth of the company.